



Czech Virtual Agent

Privacy Policy

Effective date: August 1st, 2023

At Czech Virtual Agent ("we", "us", or "our"), we prioritize the privacy and security of our users' personal information. This Privacy Policy outlines how we collect, use, and protect the data you provide when accessing our website or using our services. By visiting Czech Virtual Agent or utilizing our services, you consent to the practices described in this Privacy Policy.

Information We Collect: We may collect the following types of information from our users:

- 1.1. **Personal Information:** When you sign up or use our services, we may collect personal data such as your name, email address, phone number, and location.
- 1.2. **Non-Personal Information:** We may gather non-personal information, such as browser type, device type, IP address, operating system, and website usage data through cookies and similar technologies.

Use of Information: We use the collected information for the following purposes:

- 2.1. **Providing Services:** To offer our virtual assistant services, manage tasks, organize events, search for specific requirements, find doctors, and book appointments on your behalf.
- 2.2. **Communication:** To respond to your inquiries, provide updates on our services, and send relevant information.
- 2.3. **Improvements:** To enhance our services, website functionality, and user experience based on user feedback and behavior.
- 2.4. **Legal Compliance:** To comply with applicable laws, regulations, or legal processes.

Data Sharing and Security: We do not sell, rent, or share your personal information with third parties for marketing purposes. However, we may share your data in the following circumstances:

- 3.1. **Service Providers:** We may engage trusted third-party service providers to assist in providing our services. These providers are obligated to protect your information and can

only use it for specified purposes.

3.2. Legal Requirements: We may disclose your information if required by law or when we believe that such disclosure is necessary to protect our rights or comply with a legal obligation.

3.3. Consent: We may share your data with third parties when you explicitly consent to such sharing.

We implement appropriate security measures to safeguard your personal information from unauthorized access, alteration, or disclosure. However, please note that no data transmission over the internet is completely secure, and we cannot guarantee the absolute security of your information.

Cookies and Similar Technologies: We use cookies and similar technologies to collect non-personal information and enhance your experience on our website. You can adjust your browser settings to manage cookies preferences, but note that some features may not function correctly without cookies.

Your Choices: You have the right to access, update, or delete your personal information. If you wish to exercise these rights or have any concerns about your data, please contact us at czechvirtualagent@gmail.com

Changes to the Privacy Policy: We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. The latest version will be posted on our website with the effective date.

By using Czech Virtual Agent, you agree to the terms of this Privacy Policy. If you do not agree to these terms, please refrain from accessing our website or using our services.

If you have any questions or inquiries regarding our Privacy Policy, please contact us at czechvirtualagent@gmail.com